

## *Technical FAQs*

**Question:** What will happen if one HES in a RingOn fails?

**Question Type:** Application

**Solutions:**

- RingOn is a proprietary protocol developed by Henrich to optimize communication redundancy and achieve a fast recovery time on the network. When any connection in the RingOn fails, the back up path is activated within 15 ms to ensure that communication is not disrupted. In addition, when any HES in a RingOn fails, RingOn treats the failure as a failure in the link between the failed HES and a neighboring HES. For this reason, RingOn recovers from an HES failure in under 15 ms.
- If you have additional questions, feel free to contact us by e-mail at [dhe@henrich-inc.com](mailto:dhe@henrich-inc.com).