

Technical FAQs

Question: How do I set up e-mail warning on a Henrich HES switch?

Question Type: Application

Solutions:

- How do I set up e-mail warning on a Henrich HES switch?
- The e-mail warning consists of three parts in the main menu of the web page.
- Select Auto Warning>Email Warning Event Type. Checkmark the event types you would like to use, and then activate.
- Select Auto Warning>Email Warning Email Setup.
 - (1). Enter the mail server IP or mail server domain name.
 - (2). Leave the "Account Name" and all "Password" fields blank if your mail server will not examine the relay authentication. Otherwise you will need to enter an "Account Name" and checkmark the "Change Account Password" box. Leave "Old Password" blank if this is the first time you have configured Email Setup; enter your E-mail password in the "New Password" and "Retype Password" fields if your mail server WILL examine the relay authentication.
 - (3). Enter the e-mail addresses which you would like the warning emails sent to, and then "Activate".
 - (4). Click "Send Test E-mail" button.
- At this point, you can check your email inbox to see if "You've got mail! "
- For more detailed configuration information, please download the recently updated manual from <http://www.henrich-inc.com>.
- Should you have any further questions, feel free to contact us at dhe@henrich-inc.com.