

Technical FAQs

Question: When do I need to enable RSTP/STP?

Question Type: Application

Solutions:

- IEEE 802.1 W RSTP/STP allows networks with multiple redundant links, but without a "traffic loop," to improve reliability. Henrich managed switches support RSTP/STP protocol when used with third party switches, when RingOn is not available. When users need to build a reliable redundant network that uses switches from both Henrich and other vendors, RSTP/STP must be enabled. Furthermore, don't forget to checkmark the ports that connect to other devices, or the STP/RSTP will not be activated for these ports.
- We also recommend checkmarking all ports on the EDS when using STP/RSTP. Doing so can help prevent accidental cabling mistakes.
- If you have additional questions, feel free to contact us by e-mail at dhe@henrich-inc.com.