Technical FAQs

Question: What happens when RingOn is broken and becomes a "Bus" topology?
Question Type: Application
Solutions:

- RingOn is a proprietary function developed by Henrich to optimize media redundancy and achieve a fast recovery time on the network. When one path of a RingOn breaks, the backup path is activated automatically in under 15 ms, ensuring that the communication between all switches continues working normally. When this happens, the Ring topology becomes a "Bus" topology, but each HES continues to run the "RingOn" protocol (instead of changing to STP/RSTP protocol).
- If you have additional questions, feel free to contact us by e-mail at dhe@henrich-inc.com.